

JOB DESCRIPTION

POSITION:	Control Room Operator
COMPANY:	Egis Road & Tunnel Operation

PROJECT:	Egis Road and Tunnel Operation Ireland (ERTO) is an Irish company established in 2005 and is part of Egis Projects Ireland. We manage Dublin Tunnel, Jack Lynch Tunnel in Cork and the Motorway Traffic Control Centre (MTCC) for Transport Infrastructure Ireland (TII). ERTO's responsibility is to manage all processes associated with the Operation and Maintenance of the Dublin Tunnel, Jack Lynch Tunnel and the MTCC. This includes Toll Collection, Traffic Management, Tunnel Safety Management, Emergency and Contingency Planning, Equipment and Infrastructure Inspection and Maintenance. We are located in the Dublin Tunnel Control Building on East Wall Road, Dublin 3. The position's holder is responsible towards compliance with the three Codes of Ethics, Integrity and Human Resources Management Code, internal rules, all local regulations and Health & Safety rules that apply in for the Egis Road and Tunnel Operation activities.
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RESPONSIBILITIES & MAIN ACTIVITIES:

Duties will include but are not limited to:

- Swiftly react to incidents, accidents, and emergencies on the motorway network.
- Utilise cutting-edge technology to identify, analyse, and regulate traffic patterns and incidents.
- Collaborate with emergency services, contractors, and stakeholders for a prompt and effective response to any situation.
- Deliver concise, precise instructions to drivers using various communication tools, such as variable message signs and social media.
- Coordinate with other control centres to effectively address incidents impacting multiple roadways.
- Maintain accurate incident logs and prepare comprehensive reports as part of your administrative duties.
- Regularly inspect equipment and systems to ensure optimal functionality.
- Foster smooth and secure traffic movement through effective communication with team members, road users, and stakeholders.

QUALIFICATIONS, SKILLS & EXPERIENCE:

- Keen attention to detail and a strong sense of motivation.
- Familiarity with advanced traffic management technology is advantageous.
- Exceptional communication skills to provide clear instructions and updates.
- Ability to collaborate and coordinate with diverse stakeholders effectively.
- Strong organisational abilities to manage incident logs and reports.
- Prior experience in a control room or traffic management role is beneficial.