

JOB DESCRIPTION

POSITION:	Traffic Patroller
COMPANY:	Egis Road & Tunnel Operation

PROJECT:	Egis Road and Tunnel Operation Ireland (ERTO) is an Irish company established in 2005 and is part of Egis Projects Ireland. We manage Dublin Tunnel, Jack Lynch Tunnel in Cork and the Motorway Traffic Control Centre (MTCC) for Transport Infrastructure Ireland (TII). ERTO's responsibility is to manage all processes associated with the Operation and Maintenance of the Dublin Tunnel, Jack Lynch Tunnel and the MTCC. This includes Toll Collection, Traffic Management, Tunnel Safety Management, Emergency and Contingency Planning, Equipment and Infrastructure Inspection and Maintenance. We are located in the Dublin Tunnel Control Building on East Wall Road, Dublin 3. The position's holder is responsible towards compliance with the three Codes of Ethics, Integrity and Human Resources Management Code, internal rules, all local regulations and Health & Safety rules that apply in for the Egis Road and Tunnel Operation activities.
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RESPONSIBILITIES & MAIN ACTIVITIES:

Duties will include but are not limited to:

- Traffic management
- Patrol and escort driving
- Carry out preventative maintenance checks as required and completion of the appropriate paperwork.
- Maintain good records and reports of all incidents that occur while on shift.
- Assisting road users and giving directions ensuring safety and best practice
- Report writing of incidents and property damage.
- Liaising with the control rooms, management and other departments
- Work effectively as part of a team to ensure safety of all staff and road Users.
- Assist with training other traffic patrollers.

QUALIFICATIONS, SKILLS & EXPERIENCE:

- Good understanding and knowledge of light and heavy vehicles (mechanically minded).
- Must hold a current B and C license.
- Excellent communications skills are essential.
- Ability to remain calm, focused and capable of working under pressure during live incidents.
- Ability to maintain good records and reports of all incidents that occur while on shift.
- Good knowledge of the surrounding roads and motorways is an advantage.
- Incident/recovery services experience preferable.
- Traffic management qualification(s) preferable.
- Being customer service focused.
- Adhering to all Health and Safety requirements.
- Adhering to all Dublin Tunnel systems, policies, processes and procedures
- Recording all environmental incidents and follow up with required actions in the correct and agreed format as per the Dublin Tunnel procedures.
- Work in conjunction with all departments and assist in the development, updating and promoting of company procedures and systems in line with best practice.
- Comply with requirements of the company's Integrated Management System
- Must be flexible to work shifts, morning, evenings, nights, weekends, public holidays etc. as required over a 24-hour period.